

John Heath

Cybersecurity Data Analyst

202 Deep Water Way
Carrollton, VA 23314
(757) 870 2887
heath.john05@aol.com

EXPERIENCE

True Value, Smithfield — *Merchandiser*

2024

- Removed damaged, out-of-code, not-in-set and discontinued items from displays.
- Inspected merchandise for quality and arranged proper display location on floor.
- Completed efficient store resets to prepare store for special promotions and seasonal updates.
- Managed inventory levels with regular monitoring, ordering, and stock replenishment for optimal product availability.
- Aided customers with loading heavy items into their vehicles,
- Answered customer questions regarding store merchandise, department information, and pricing.
- Monitored inventory levels and kept adequate stock in product displays on sales floor.

Orange Theory, Suffolk — *Sales Associate*

2024

- Handled cash transactions efficiently while adhering to company cash handling policies, ensuring accuracy in all financial exchanges.
- Built relationships with customers to encourage repeat business.
- Managed returns, exchanges and refunds in accordance with store policy.
- Aided fitness coaches by cleaning workout machinery to ensure a clean and efficient exercise experience for the customer.

Freelance HVAC — *Assistant*

2020- Present

- Self-motivated, with a strong sense of personal responsibility.
- Worked effectively in fast-paced environments.
- Skilled at working independently and collaboratively in a team environment.
- Proven ability to learn quickly and adapt to new situations.

SKILLS

- Bringing a good attitude and a strong will to accomplish every day.
- Natural leader with effective teamwork skills, while also thriving in standalone environments.
- Ready to use and develop creative problem solving skills to produce work that is above the level of satisfaction.

Certifications

- Microsoft Security, Compliance, and Identity Fundamentals
- Internet and Computing Core

EDUCATION

Old Dominion University, Norfolk, VA — *BS in Cybersecurity*

August 2024 - Expected May 2028

3.8 GPA

Dean's list fall and spring semester of 24-25 school year.

Smithfield High School, Smithfield, VA

September 2020 - June 2024

3.5 GPA

Three year varsity football starter

Two time team captain